

# ASSESS: DELAY & DISRUPTION CLAIMS

The level of detail and complexity of a claim will depend on the specific circumstances of a project, though it must clearly express the matters relied upon, the relief sought, and the provisions in the contract that facilitate the relief sought. This must be supported by an assessment of causation which should include a clear expression of the relationship between how the given cause(s) relate to the planned works and result in the given effect(s). The results of this investigation should also reveal which other causes could have contributed, or conversely, why they should be discounted from having contributed to the effect(s).

A compelling 'story' will greatly assist with a favourable outcome, including how the change event has been mitigated, though aligned records must be at its foundation, which mandates the need for the effective administration of change and records.

The ability to identify, assess, communicate and manage the impact of change will require a substantial investment during a project, though this effort will significantly improve the chances of recovering time and cost entitlement. It is therefore imperative to focus on the contemporary maintenance of contractual risk equilibrium; of entitlement; of the apportionment of losses where they rightfully belong; and on the significance of the project schedule as a means to recover losses associated with both delay and disruption.

